

# Benefits FOR STATE OF OHIO EMPLOYEES / JULY 1, 2022-JUNE 30, 2023



#### **INSIDE THE GUIDE:**

New medical plan option (Page 5)

New wellness incentives for employees (Page 15)

# Enrollment May 12 - May 25, 2022

Ohio

Department of Administrative Services

Mike DeWine, Governor Jon Husted, Lt. Governor Kathleen C. Madden, Director

#### **TABLE OF CONTENTS**



# YOUR SERVICE TO OHIOANS IS GREATLY APPRECIATED

The State of Ohio is committed to providing value and quality in health care to you and your family. The state leverages its position as one of Ohio's largest employers to offer health plans that provide excellent service and coverage.

We are committed to working with our health care partners to offer you affordable and comprehensive health care plans. This guide will offer several resources on how you can find cost-saving tools that provide the same quality care at lower cost.

The state's health care plans are self-funded, meaning that the state directly pays for the costs of all benefit claims. Your commitment to be a conscientious consumer helps us to maintain affordable and comprehensive health care plans.

# HIGHLIGHTS FOR THE UPCOMING BENEFIT YEAR:

- The state's new third medical plan option, a narrow network, might be a better option for you and help you save on medical costs.
- Employees could earn up to \$1,500 in wellness incentives!
- Save money and receive medical expertise on specific medical procedures by going to designated centers of excellence.
- No Surprises Act assures no extra charges for certain emergency services.



# **Benefits Open Enrollment**

The Open Enrollment period is Thursday, May 12 through Wednesday, May 25, 2022. This is the time to review your current health coverage and decide which plan option best meets your needs for the upcoming benefit year from July 1, 2022, through June 30, 2023.

# Supplemental Life Insurance enrollment is completed through the third-party administrator

Open Enrollment is also a time when you may make changes to your group life/supplemental life insurance coverage, including updating beneficiaries or your coverage level. However, this cannot be done using Self Service in *myOhio.gov*.

- Exempt Employees: Visit das.ohio.gov/OpenEnrollment.
  - These benefits are managed by Securian Financial, a policy underwritten by Minnesota Life. They can be contacted at 1-866-416-8832 and their website is LifeBenefits.com. Our group number is 34301. The User ID is "OH" plus your OH|ID Workforce User ID (example: OH12345678). Your password is your date of birth (MMDDYYYY) plus the last four digits of your Social Security number.
- Union-represented Employees: Visit BenefitsTrust.org.
  - Bargaining unit life insurance benefits are managed by Prudential Life Insurance. Contact Prudential at 844-533-4UBT (4828). The group number is LG-01049.

#### ABOUT YOUR STATE OF OHIO BENEFITS

#### Benefits Provided by the State of Ohio

Your health benefits include medical, prescription drug, behavioral health, dental, vision and the wellness program – known as Take Charge | Live Well. The benefit year runs from July 1 through June 30, during which services are rendered and your deductible and coinsurance are accumulated.

#### Summary of Benefits and Coverage (SBC)

A requirement of the Patient Protection and Affordable Care Act, the SBC is a concise document that details simple and consistent information about health plan benefits and coverage. It describes the basics of your coverage and allows you to compare any different coverage options. It summarizes the key features of each plan, such as covered benefits, cost-sharing provisions and limitations and exceptions. All insurance companies and group health plans must use the same standard SBC form. The SBC also contains a link to the required Uniform Glossary, which provides definitions of many commonly used health coverage and medical terms. For each document, visit das.ohio.gov/Medical and click the Summary of Benefits and Coverage tile.

#### State of Ohio Health Plans are Self-funded

All State of Ohio health plans are self-funded programs. This means the cost of benefits is funded by contributions from you and the State of Ohio. All claims for services and procedures are paid directly from these contributions. When the amount of claim payments is greater than the amount of contributions from employees and the state, medical costs to the fund increase. Increased medical costs may cause an increase in the contribution amounts needed for future years.



#### **ENROLLMENT PERIODS**

#### SPRING OPEN ENROLLMENT

#### May 12 through 11:59 p.m. May 25

#### Medical

Your overall medical benefits are comprised of the medical program and three other benefit programs, each administered by a third-party administrator that provides provider networks with negotiated rates and oversees payment of your benefits.

The benefits consist of:

- Medical benefits under the Ohio Med PPO, Ohio Med HDHP or the new Ohio Med NN (narrow network) medical plan option
  - Prescription Drug
  - Wellness known as Take Charge | Live Well
  - · Behavioral Health

#### Other Benefit Programs

- Dental
- Vision
- Supplemental Life Insurance
- Telehealth

This guide informs you and your family about these benefits available this coming benefit year, which begins July 1, 2022. Eligible employees can elect to enroll or disenroll themselves and/or their dependents in medical, dental, vision and supplemental life insurance coverage during the Open Enrollment period. If you already are enrolled in benefits:

- Review your Benefits Summary by logging into myOhio.gov and clicking My Workspace to access benefit information for you and any dependents.
- Ensure any dependents still meet the eligibility requirements by visiting das.ohio.gov/Eligibility.

If you wish to waive your current health care coverage, you will need to do so during Open Enrollment.

## If you do not have any changes to your coverage, no additional action is required.

To add a dependent to your coverage during open enrollment, you will be required to submit proof of eligibility when adding them in the system. You are encouraged to gather all documentation needed before taking action in the system. For a list of required documentation, review the Change in Status/Qualifying Events Matrix at das.ohio.gov/Benefits.

#### **FALL OPEN ENROLLMENT**

#### October 17-28, 2022

#### Flexible Spending Accounts (only)

The fall Open Enrollment period, administered by ConnectYourCare (a part of Optum Financial), offers employees the opportunity to enroll in the Flexible Spending Accounts for the calendar year January 1 through December 31, which include:

- Health Care Spending Account
- Limited Purpose Spending Account
- Dependent Care Spending Account

#### **Union Benefits Trust**

The Union Benefits Trust (UBT) offers dental, vision and life insurance benefits for union-represented employees after one year of continuous state service is completed. While enrollment is completed using *myOhio.gov*, any questions about eligibility or plan design should be directed to UBT at 800-228-5088 or

CustomerService@BenefitsTrust.org. You can also find more information at BenefitsTrust.org. The same benefits for exempt employees are managed by the Ohio Department of Administrative Services.

#### **OPEN ENROLLMENT CHECKLIST**

Take the actions below to ensure you are fully prepared for Open Enrollment and to access your benefits throughout the benefit year.

Summary.
myOhio.gov>My Workspace>myBenefits>Benefits
benefits with the state, review your coverage at
insurance. If you currently are enrolled in medical
Decide who you want to cover with your medical

Confirm	vour	medical	third-	party	administra	to
001111111	your	modioui	uiiia	party	aaiiiiiiiiiiii	ı

Based on the first three digits of your home ZIP code
as shown on the chart below, your medical third-
party administrator is (check one).

□ Anthem

☐ Medical Mutual of Ohio (MMO)

MEDICAL THIRD-PARTY ADMINISTRATOR ZIP CODE AREA				
Third-Party Administrator	ZIP Code Starts With			
Anthem	437, 438, 439, 444, 445, 450, 451, 452, 453, 454, 455, 456, 457, 458, and Out of State			
Medical Mutual of Ohio	430, 431, 432, 433, 434, 435, 436, 440, 441, 442, 443, 446, 447, 448, and 449			

#### Medical

An <sup>-</sup>	them: EnrollmentAnthem.com/StateofOhio
	Download Anthem's "Sydney Health" app

Medical Mutual: StateofOhio.MedMutual.com
☐ Download the Medical Mutual of Ohio app

- ☐ Confirm that your medical and other healthcare providers are in network including your physician, dentist and optometrist
  - Go to the third-party administrator websites to search for your providers

#### Determine the medical plan option that best suits the needs of you and your family.

- □ Ohio NN (new for the upcoming benefit year)
- □ Ohio Med PPO
- Ohio Med HDHP with a Health Savings Account (HSA)

#### Take Charge | Live Well

- ☐ Go to das.ohio.gov/Wellness and click **The Hub** tile.
  - ☐ First-time users must create a personal username and password.
- Access all of your benefits programs via the Hub, join.VirginPulse.com/StateofOhio.

#### **Prescription Drug**

- ☐ OptumRx: OptumRx.com
  - ☐ Prescription Drug coverage is included if you enroll in the Ohio Med plan.
  - ☐ You can download the OptumRx app.

#### For Dental and Vision:

- ☐ A printed benefit card is optional and can be requested from the respective vendor below.
- ☐ Check student status (see the Dental and Vision sections of this guide for details).
- □ Download the vendor apps.

#### Dental (for exempt employees)\*

Delta Dental of Ohio: DeltaDentaloh.com

#### Vision (for exempt employees)\*

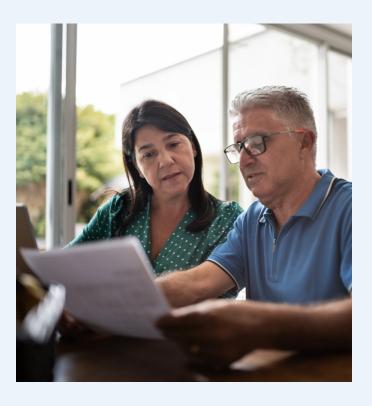
EyeMed Vision Care: *EyeMed.com* 

#### Exempt personnel may choose to enroll in Supplemental Life\*

- ☐ Go to Securian Financial at *LifeBenefits.com*
- \*Union-represented employees should visit BenefitsTrust.org for Open Enrollment details.

#### **Telehealth**

- Complete your registration for LiveHealth Online. Be prepared to connect with a doctor or physician through your mobile device or webcam when the need arises.
  - ☐ To complete your registration, log in to LiveHealthOnline.com or download the LiveHealth Online mobile app.
  - You do not need to be currently enrolled or provide your payment information to register.



#### **MEDICAL**

#### New third plan option offered

The State of Ohio is committed to offering quality comprehensive medical coverage for you and your family. The state offers one medical plan: Ohio Med. To better provide you with medical coverage that best meets your needs, there are now three medical plan options from which to choose, including the new narrow network called Ohio Med NN. The following chart lists the differences between the medical plan options.

Medical Plan Ohio Med is the one plan for those who enroll in medical benefits.	Ohio Med					
Medical Plan Administrators Your administrator is determined by your home ZIP code.	Anthem and Medical Mutual of Ohio					
Medical Plan Options There are three options that are available to you.	New for July 1, 2022 Ohio Med NN Narrow Network	Ohio Med PPO Preferred Provider Organization	Ohio Med HDHP High Deductible Health Plan			
Medical Plan Option Definitions	A narrow network plan is a medical plan that offers benefits only at in-network levels with set copay amounts for certain services. When you enroll in the Ohio Med NN, you may only visit providers within the network.  IMPORTANT: If you go to a provider that is out of network for non-emergency services, there is no coverage, and you will be responsible for the entire cost.	A preferred provider organization (PPO) is a medical plan that offers benefits at both in-network and out-of-network levels with set copay amounts for certain services. When you enroll in the Ohio Med PPO, you may visit any doctor and receive benefits. However, the coverage amount is greater when you use innetwork providers.	A high deductible health plan (HDHP) is a medical plan that offers benefits at both in-network and out-of-network levels typically with a higher deductible and out-of-pocket maximums than the PPO plan. The contribution is usually lower, but you pay more health care costs before the medical third-party administrator starts to pay its share. The HDHP includes a health savings account (HSA), which allows you to pay for certain medical expenses with money free from federal taxes. With the HSA, the state offers \$1,000 or \$2,000 for you to apply to your health care costs.			
Medical Plan Option Details	<ul> <li>In most instances, the narrow network plan has a lower contribution amount than the Ohio Med PPO and HDHP.</li> <li>Covered services will be the same as the PPO.</li> <li>Network-level copays, coinsurance, deductibles and out-of-pocket amounts will also be the same as the Ohio Med PPO.</li> <li>The narrow network has a smaller network of primary care providers, specialists and hospitals that are committed to providing a higher quality of care with improved care coordination at a more affordable price.</li> <li>There is no out-of-network benefit, except for emergencies.</li> <li>Third-party administrator plan names: <ul> <li>Medical Mutual of Ohio refers to this plan as "MedFlex."</li> <li>Anthem refers to this plan as "BlueHPN."</li> </ul> </li> </ul>	<ul> <li>This plan has a higher employee contribution, but a lower deductible; members must pay the full amount until the deductible is met.</li> <li>Each person covered in a family plan must meet the individual deductible or the combined family deductible, whichever occurs first, before the plan begins to pay.</li> <li>Copay amounts are set for medical services such as a visit to the doctor and for prescriptions.</li> <li>There is a separate \$3,500 single or \$7,000 family out-of-pocket maximum that must be met before prescription costs may be paid at 100%.</li> <li>Prescription costs are not combined with medical to meet your out-of-pocket maximum.</li> </ul>	<ul> <li>Has a lower employee contribution than the PPO, but a higher deductible; members must pay the full amount until the deductible is met.</li> <li>The HDHP includes an HSA with a state contribution to your account.</li> <li>If you are in a family plan, the plan will begin to pay only after the entire family deductible has been met.</li> <li>Initial expenses can be paid by you using the HSA, or you could be reimbursed after a claim has been submitted.</li> <li>Prescription costs are combined with medical to meet your out-of-pocket maximum.</li> <li>Neither you nor your spouse can currently be enrolled in or have a carryover balance from the previous calendar year in any Flexible Spending Account.</li> <li>You can enroll in a Limited Purpose Spending Account.</li> </ul>			

#### WHY YOUR MEDICAL PLAN OPTION DECISION MATTERS

With the addition of the new Ohio Med NN medical plan option beginning July 1, 2022, the state will offer three medical plan options. Your decision could have a direct effect on your flexible spending account (FSA) decision, should you choose to enroll in an FSA in the fall of 2022 for the 2023 calendar year.

Depending on the needs of you and your family, it is strongly recommended that you search the network of your administrator. To help determine whether your primary care provider, specialist or hospital system will be included in the new narrow network option, visit the websites below for your state medical insurance administrator:

#### Medical Mutual of Ohio: StateofOhio.MedMutual.com

- 1. Click Find a Provider in the top menu
- 2. Click the OhioMed Narrow Network link
- 3. Click the Don't See Your Network? View More link
- Choose MedFlex, enter Your Location, and click the Next button
- 5. Choose the type of provider you are looking for

Anthem: Anthem.com/Find-Care

- 1. Click the Guests tile
- 2. From the dropdown questions, select:
  - Medical
  - Ohio
  - Medical (Employer-sponsored)
  - Blue Connection (BLUEHPN)



#### IMPORTANT POINTS ABOUT THE HDHP

The deductible must be reached first before the plan pays toward any of your medical, pharmacy or behavioral health costs. If you have family coverage, the plan will begin to pay only after the entire family deductible has been met. This is especially important to understand if a major medical expense or a high-cost specialty drug needs to be covered within the first few days, weeks or months of the Ohio Med HDHP plan taking effect.

For an in-network example, if your medical coverage would begin on July 1 and a health care emergency would occur on August 4, you should ensure that you can pay the full out-of-pocket cost (including the deductible) for the plan option that you selected: either single coverage at \$3,500 or family coverage at \$7,000. After you meet your deductible (either \$2,000 or \$4,000 in-network), the plan would cover expenses at 80%. After the full amount of the out-of-pocket maximum is paid, the plan would cover expenses at 100%.

Specialty drugs could have a high cost (even into the thousands of dollars). Your deductible is used to pay

for the specialty drug before the plan will pay. If you or a dependent already are taking, or could be taking, a specialty drug, use a cost comparison tool at *OptumBank.com/myOhioHSA* to determine which is the best medical plan for you.

To help you pay for any initial health care costs, the State of Ohio will make a contribution to your HSA during the upcoming benefit year.

Enrollment in the HDHP is online only. Because the federal guideline for the HSA requires a personal bank account (provided by Optum Bank, which is part of Optum Financial) managed by you, and because contributions to the HSA are determined by you, enrollment in the Ohio Med HDHP only can be completed online through myOhio.gov.

For eligibility details, visit das.ohio.gov/Eligibility.

#### SAVE SMART WITH A HEALTH SAVINGS ACCOUNT

The Health Savings Account (HSA) is an account that is funded by employer and employee contributions on a pre-tax basis to help pay for eligible medical expenses, including deductibles and coinsurance. The HSA is only available as part of the Ohio Med HDHP option and automatically comes with the HDHP; the two cannot be separated.

An HSA is set up online through Optum Bank (a part of Optum Financial), *OptumBank.com*, similar to a bank account at a brick-and-mortar bank. An HSA is your personal bank account and allows you to manage your funds.

- HSA funds are yours to keep.
- There is no "use it or lose it" rule at the end of the year.
- HSA funds stay with you even if you change jobs, leave employment with the State of Ohio or retire.
- After reaching an investment threshold of \$2,100, you can:
  - Invest in the mutual funds offered from Optum Bank.
  - · Move investments from various funds.
  - Transfer money between your HSA and your investment account.

Through *OptumBank.com*, employees enrolled in the Ohio Med HDHP can access their HSA as well as utilize the following:

- HSA calculators.
- · A Health Savings Checkup tool.
- A health account comparison tool.
- Videos and webinars.

#### **HSA Employee Contribution**

From Jan. 1, through Dec. 31, 2022, the HSA contribution limit for individual coverage is \$3,650, and the limit for family coverage is \$7,300. If you are 55 years of age or older, you may make a catch-up contribution up to \$1,000. You can use these savings to contribute to the HSA.

#### **HSA Employer Contribution**

To help get your HSA started, the State of Ohio will make contributions to your HSA if you select the Ohio Med HDHP option. You could receive up to \$1,000 in the single HDHP and up to \$2,000 in the family, paid in installments during the benefit year. The employer contribution is prorated for new hires. If you are eligible for, and enroll in, the Ohio Med HDHP option, you will receive the employer contribution for each year you are enrolled. The employer contribution counts toward your annual maximum.

STATE OF OHIO'S CONTRIBUTIONS TO HELP START YOUR HSA			
2022-23 Plan Year Installment Schedule	Single/Family		
<b>July 2022</b> \$500/\$1,000			

\$500/\$1,000

#### Three Ways to Receive Tax Savings

#### Typically, you:

January 2023

- Won't pay tax on money deposited in the HSA (although the IRS limits how much can be contributed each year).
- Won't pay tax on qualified medical expenses, including dental and vision expenses.
- Grow your savings tax-free, which can be used for expenses now or in retirement.

#### **Easy Access to Your Account**

Through the Optum Bank mobile app or website, you can:

- · Track balances and transactions.
- · Make an HSA contribution.
- Capture and submit receipts.
- Learn how to maximize your HSA.
- For more information, go to OptumBank.com/myOhioHSA.



When comparing the Ohio Med PPO and Ohio Med NN medical plan options (green column), the Ohio Med NN (narrow network) only covers in-network providers and does not cover out-of-network providers. In the Ohio Med NN, if you go to a provider that is out of network for non-emergency services, there is no coverage and you will be responsible for the entire cost.

COMPARING MEDICAL PLAN OPTIONS						
		OHIO MED PPO ANI	D OHIO MED NN	OHIO MED HDHP		
		In-Network Providers (PPO and Narrow Network)  Out-of-Network Providers (PPO Only)		In-Network Providers	Out-of-Network Providers	
Deductible	Single	\$400	\$800	\$2,000	\$4,000	
Deductible	Family	\$800	\$1,600	\$4,000	\$8,000	
Office Visits	Doctor	\$30	\$50	Deductible/ 20% Coinsurance	Deductible/ 40% Coinsurance	
Office Visits	Specialist	\$35	\$55	Deductible/ 20% Coinsurance	Deductible/ 40% Coinsurance	
Out-of-Pocket	Single	\$2,500 Medical/ Behavioral Health Combined	\$5,000 Medical/ Behavioral Health Combined	\$3,500 Medical/ Behavioral Health/ Pharmacy Combined	\$7,000 Medical/Pharmacy/ Behavioral Health Combined	
Maximum	Family	\$5,000 Medical/ Behavioral Health Combined	\$10,000 Medical/ Behavioral Health Combined	\$7,000 Medical/ Behavioral Health/ Pharmacy Combined	\$14,000 Medical/Pharmacy/ Behavioral Health Combined	
Prescription Drugs	Retail (30-day supply)	\$10 / \$40 / \$75	N/A	Deductible/ 20% Coinsurance	N/A	
	Home Delivery (90-day supply)	\$25 / \$100 / \$187.50	N/A	Deductible/ 20% Coinsurance	N/A	
	Pharmacy Out-of-pocket Limit	\$3,500 / \$7,000	N/A	Included in Medical	Included in Medical	

MEDICAL CARE COMPARISON – WHERE TO GO FOR CARE						
	OHIO MED PPO AND OHIO MED NN OHIO MED HDHP					
	Doctors in your plan	Doctors in your plan	Average Cost			
Preventive Care	100%	100%				
Telehealth through LiveHealth Online	\$10	Deductible/Coinsurance	\$59			
<b>Doctor Visits</b>	\$30	Deductible/Coinsurance	\$127			
Specialist Visits	\$35	Deductible/Coinsurance	\$152			
Retail Health Clinics	\$30	Deductible/Coinsurance	\$55			
Urgent Care Clinic	\$40	Deductible/Coinsurance	\$107			
Free Standing or Hospital Emergency Room	\$150 / 80%	Deductible/Coinsurance	\$1,540			

Knowing the services you can obtain through preventative care, nurse lines, telehealth, doctor and retail clinics and urgent care clinics can make a major difference in the costs you and the health care fund incur when using benefits.

OHIO MED CONTRIBUTIONS							
	OHIO MED NN CONTRIBUTIONS		OHIO MEI CONTRIBU		OHIO MED HDHP CONTRIBUTIONS		
EN	MPLOYEE/STATE CONTRIBUTIONS <sup>3</sup>		(Work 30 or more hours a week, full		-time, paid bi-weekly)		
	<b>Employee Share</b>	State Share	Employee Share	State Share	Employee Share	State Share	
Single	\$35.34	\$302.68	\$53.60	\$302.68	\$35.93	\$321.52	
Family Minus Spouse	\$96.66	\$830.82	\$146.81	\$830.82	\$62.70	\$562.49	
Family Plus Spouse <sup>2</sup>	\$105.89	\$830.82	\$156.04	\$830.82	\$107.32	\$964.09	
Single Plus Spouse	N/A	N/A	N/A	N/A	\$80.55	\$723.13	
	EMPLOYEE/STAT	TE CONTRIBUTI	ONS at 50% (Work 2	0-29.99 a week,	paid bi-weekly)		
	<b>Employee Share</b>	State Share	<b>Employee Share</b>	State Share	<b>Employee Share</b>	State Share	
Single	\$169.01	\$169.01	\$178.14	\$178.14	\$178.72	\$178.73	
Family Minus Spouse	\$463.74	\$463.74	\$488.81	\$488.82	\$312.59	\$312.60	
Family Plus Spouse <sup>2</sup>	\$472.97	\$463.74	\$498.04	\$488.82	\$535.70	\$535.71	
Single Plus Spouse	N/A	N/A	N/A	N/A	\$401.84	\$401.84	
E	MPLOYEE/STATE CO	NTRIBUTIONS		ours a week, ful	Il-time, paid monthly)		
	Employee Share	State Share	Employee Share	State Share	Employee Share	State Share	
Single	\$76.56	\$655.81	\$116.14	\$655.81	\$77.85	\$696.62	
Family Minus Spouse	\$209.47	\$1,800.08	\$318.07	\$1,800.08	\$135.86	\$1,218.70	
Family Plus Spouse <sup>2</sup>	\$229.47	\$1.800.08	\$338.07	\$1.800.08	\$232.54	\$2,088.85	
Single Plus Spouse	N/A	N/A	N/A	N/A	\$174.53	\$1,566.77	
			100% (Work up to 19.				
	Employee		Employee		Employee Share		
Single	\$338.0	)2	\$356.2	28	\$357.45		
Family Minus Spouse	\$927.4	8	\$977.63		\$625.19		
Family Plus Spouse <sup>2</sup>	\$936.7	1	\$986.86		\$1,071.41		
Single Plus Spouse	N/A		N/A		\$803.68		
			100% (Work up to 19	.99 hours a wee	ek, paid monthly)		
	Employee		Employee Share		Employee Share		
Single	\$723.3	37	\$771.95		\$774.47		
Family Minus Spouse	\$2,009.	55	\$2,118.	15	\$1,354.56		
Family Plus Spouse <sup>2</sup>	\$2,029.55		\$2,138.15		\$2,321.39		
Single Plus Spouse	N/A		N/A		\$1,741.30		

<sup>&</sup>lt;sup>1</sup>These employee rates represent the total amount that will be contributed from your paycheck.

<sup>&</sup>lt;sup>2</sup>The Ohio Med PPO and Ohio Med NN Family Plus Spouse rates include a \$20 per month charge to cover a spouse. For those who receive paychecks biweekly, the Family Plus Spouse rates include a \$9.23 per pay charge to cover a spouse.

<sup>&</sup>lt;sup>3</sup>The Ohio Med PPO employee contributions are set at 15% and the Ohio Med NN state share for contributions are the same as the Ohio Med PPO. The Ohio Med HDHP employee contributions are set at 10%.

#### **CENTERS OF EXCELLENCE: GET SPECIALIZED CARE AND SAVE**

What it is: A center of excellence is a program within a healthcare institution that is assembled to have a high concentration of expertise and related resources centered on a particular area of medicine, delivering associated care in a comprehensive, interdisciplinary fashion to work toward improving patient outcomes.

Why it's important: At a center of excellence, a team of health care providers who specialize in one medical area work together to provide a higher level of service, demonstrate patient safety practices, and deliver better results and outcomes.

Specialized procedures: The following procedures are covered by the third-party administrators under the centers of excellence designation:

- Bariatric surgery
- **Transplants**
- Cardiac
- Spine surgery
- Cancer

How you can benefit: Because the medical team specializes in a specific area of care, costs may be less, and there may be a value-added benefit to improve overall health care outcomes.

#### **STAY CONNECTED 24/7** WITH THESE APPS

Download the following apps from the Apple Store or Google Play:

- Anthem: Sydney Health.
- Medical Mutual of Ohio.
- LiveHealth Online (Telehealth).
- · OptumRx (Prescription Drug).
- Virgin Pulse (Take Charge | Live Well).
- · Optum: myLiveandworkwell (Behavioral Health).
- · Delta Dental.
- EyeMed Vision Care.
- · Optum Financial.









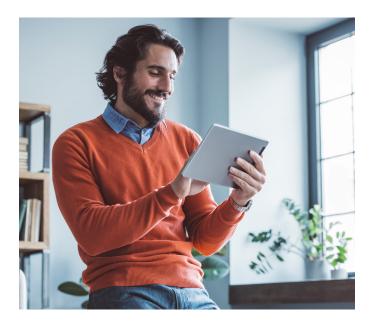












#### **NO SURPRISES ACT ENSURES BILLING PROTECTION**

With the federal No Surprises Act that took effect Jan. 1, 2022, you have billing protections from most unexpected medical bills, especially in the case of emergency care.

No longer can doctors, health care facilities and insurance companies charge you for out-of-network care that you didn't authorize ahead of time.

#### The No Surprises Act:

- Ban surprise bills for most emergency services, even if you get them out-of-network and without authorization beforehand.
- Ban out-of-network cost-sharing (like out-ofnetwork coinsurance or copayments) for most emergency and some non-emergency services. You can't be charged more than in-network cost-sharing for these services.
- Ban out-of-network charges and balance bills for certain additional services (like anesthesiology or radiology) furnished by outof-network providers as part of a patient's visit to an in-network facility.
- Require that health care providers and facilities give you an easy-to-understand notice explaining the applicable billing protections, who to contact if you have concerns that a provider or facility has violated the protections, and that patient consent is required to waive billing protections (i.e., you must receive notice of and consent to being balance billed by an out-of-network provider).

For more information, visit the U.S. Centers for Medicare & Medicaid Services website at CMS.org.

Source: U.S. Centers for Medicare and Medicaid Services.

# GET THE MEDICAL TREATMENT AND ADVICE YOU NEED QUICKER FOR MINIMAL COST

#### TELEHEALTH SERVICES - LIVEHEALTH ONLINE

### Get the Medical Treatment and Advice You Need Quicker for Minimal Cost

Don't have time to go to the doctor? Bring the doctor to you with LiveHealth Online.

Visit with a doctor 24/7 using the new telehealth service.

Feeling under the weather? Don't want to fight traffic to get to the doctor? Searching for care after hours? Without leaving your home, LiveHealth Online allows you to:

- Visit with a doctor through live video chat 24/7.
- Select your choice of U.S. board-certified doctors from among those available at the time of service.

Video chat with a board-certified doctor. The doctor can assess your condition, recommend a treatment plan and even prescribe basic medications (not narcotics or controlled substances) for pickup at a nearby pharmacy.

Visit with a licensed therapist or board-certified psychiatrist. When stress, anxiety or depression occurs, talking with a therapist online may be the most convenient solution. In most cases, an appointment can be made to talk with a therapist in four days or less.

Save time and money. Download the free LiveHealth Online app on your mobile device to get the care you need by video chatting with a doctor online for the following conditions and more:

• Flu

- Skin infection
- Allergies
- Tooth pain
- Headache
- Minor rash
- Cold
- Behavioral health
- Fever
- Stress
- Pink eye
- Anxiety
- Sore throat
- Depression

With just a \$10 copay for the Ohio Med NN and Ohio Med PPO or \$59 or less for the Ohio Med HDHP, LiveHealth Online costs much less than a trip to an emergency room, an urgent care center or even a walk-in clinic. Prices vary for behavioral health visits for HDHP members: up to \$80 for a therapist, \$95 for a psychologist, \$175 for an initial visit with a psychiatrist and \$75 for follow-up visits.

#### **LiveHealth Online Registration**

Employees enrolled in the State of Ohio medical plan have been pre-registered in LiveHealth Online. Go to the LiveHealth Online website, *LiveHealthOnline.com*, or the mobile app. Complete the registration process so you're ready to use telehealth when it's needed.

For life-threatening health situations, call 9-1-1 or go to an emergency room for immediate assessment and treatment.

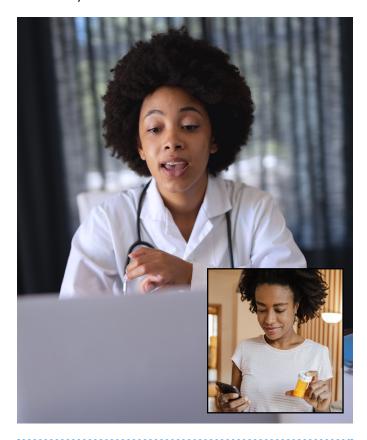
# 24-HOUR NURSE LINES OFFER FREE CONSULTATION

For non-life-threatening health-related questions, employees enrolled in the State of Ohio medical plan may contact the 24-Hour Nurse Line provided by your medical third-party administrator.

Anthem: 800-337-4770

Medical Mutual of Ohio: 888-912-0636

Calling the free nurse line can help you obtain the answers to your health-related questions wherever you are, whenever you need it.



#### PREVENTIVE CARE: STAY HEALTHY, SAVE MONEY

Preventing and detecting disease early is important to living a healthy life. The better your health, the lower your health care costs are likely to be. One of the most important healthy actions you can take is to schedule regular check-ups and screenings with your primary care physician.

The Ohio Med NN, Ohio Med PPO and Ohio Med HDHP medical plan options offer many services with no deductible, no copayment and no coinsurance for network providers. Other services are available for the normal copayment, coinsurance and deductible amounts.

Additionally, employees can receive wellness incentives by submitting an attestation of preventive care screenings.

For a list of free exams, screenings and immunizations, visit *das.ohio.gov/Medical*.

#### **COST-SAVING TOOLS**

#### Be a Better Health Care Consumer

Being a smart consumer and making informed choices is one way to keep your cost and the State's cost of medical claims down. You can start by choosing a primary care physician and keeping regular visits. Developing a relationship with your physician can reduce trips to the emergency room or urgent care facility. Taking advantage of preventive care coverage is another way to stay healthy.

Recommended: To determine which plan design best fits your needs, use the cost comparison tools from your medical third-party administrator (Anthem or Medical Mutual of Ohio) to determine your annual health care spending needs and trends. For the cost comparison tools provided by Anthem and Medical Mutual of Ohio, see the Did You Know section to the right.

#### **DID YOU KNOW...**

Providers in your network may charge significantly different rates for the same procedure. Similar to searching for a new car, to find the best price, it's best to do comparison shopping.

Whether you're needing lab work, X-rays or a medical procedure, researching the costs at different providers could help you save money.

To best manage your health care spend, go to your third-party administrator's website and use the cost comparison tool.

#### Anthem:

EnrollmentAnthem.com/StateofOhio

#### **Medical Mutual of Ohio:**

StateofOhio.MedMutual.com

#### **Shopping for the Right Care:**

#### **How to Save Money and Ensure Quality Standards**

How to Save Money and Ensure Quality Standards							
FINDING THE RIGHT CARE							
Options	What It Is	Best For					
24-Hour Nurse Lines (Free)	Talk with a nurse Anthem: 800-337-4770 Medical Mutual: 888-912-0636	Non-life-threatening health-related questions or concerns					
Telehealth Services \$	Visiting with a doctor, therapist, or psychiatrist via a smartphone, tablet, or computer with a webcam using LiveHealth Online	Getting care 24/7 easily and conveniently for cold/flu, sinus infections, coughs, sore throats, and behavioral health services					
Doctor's Office \$\$	Visiting your primary care physician or a physician within your third-party administrator's network	Check-ups, physicals, infections, minor sprains, sore/ strep throat, coughs, cold/flu, vaccines					
Walk-in Clinic \$\$	Clinic in retail store or pharmacy staffed by nurse practitioners	Basic care: Ear/sinus infections, sore/strep throat, minor sprains, bronchitis, coughs, cold/flu, vaccines					
Urgent Care Center \$\$\$	Self-standing center or located in health facility; staffed by physicians and nurses	Serious, non-life-threatening care: Fractures or sprains needing X-rays, deep cuts needing stitches, severe rashes					
Emergency Room \$\$\$\$	Free-standing or hospital department open 24/7; staffed and equipped for life-threatening care	Threats to life or limb: Chest pain, difficulty breathing, seizures, major fracture, head trauma, bleeding, allergic reaction, loss of consciousness					

#### WHERE TO GET CARE

#### Right Care. Right Place. Right Time

#### Non-Emergency

• Anthem: 800-337-4770

• Medical Mutual: 888-912-0636

#### Home/local

- Call your primary doctor
- · He/she knows you and your health best

#### After-hours or traveling

- Call your doctor for advice, if possible
- Ask questions and understand your options if he/she isn't able to see you
- Contact LiveHealth Online via the app or your webcam

#### **NEED SURGERY? CHOOSE WISELY**

#### **Compare Hospitals**

- Leapfrog Group Hospital Safety: HospitalSafetyGrade.org
- ScoreGold standard: Measures quality, safety, performance and transparency
- · Review results online at no cost

#### Hospital Compare: Medicare.gov/HospitalCompare

• Summarizes up to 64 quality measures

Source: Health Action Council

#### ABOUT YOUR COMPLETE MEDICAL COVERAGE

As an eligible employee enrolling in medical coverage - no matter whether you choose the Ohio Med NN, Ohio Med PPO or the Ohio Med HDHP - you automatically receive coverage in the following benefit programs and services:

- Behavioral Health (administered by Optum Behavioral Health).
- Prescription Drug (administered by OptumRx).
- Wellness known as Take Charge | Live Well (administered by Virgin Pulse).
- LiveHealth Online telehealth services.

#### **BEHAVIORAL HEALTH**

Specialized mental health and substance use services are included with your selected medical plan (either Ohio Med NN, Ohio Med PPO or Ohio Med HDHP) and provided under a single program administered by Optum Behavioral Solutions.

Confidential phone assessments and referral services are available to enrolled employees and dependents 24/7 for a variety of behavioral health issues, such as:

- Substance use disorders
- Depression
- Autism spectrum disorder
- Grief and loss
- Marital, family and relational issues
- Mental health illnesses
- Stress

To compare the deductible and out-of-pocket costs in the Ohio Med NN, Ohio Med PPO and Ohio Med HDHP options, go to das.ohio.gov/BehavioralHealth.



#### **OHIO EAP**

#### Get support for behavioral health concerns

The Ohio Employee Assistance Program (Ohio EAP) is an intake, information, counseling referral and support service for state employees and their family members. The Ohio EAP is designed to help employees, managers and agencies meet the many life challenges while remaining healthy, engaged and productive. The Ohio EAP can assist employees in coping with personal problems such as family and parenting issues, alcohol, substance use and emotional concerns (such as anxiety, anger, grief or depression), as well as provide referral information when an employee may be experiencing legal difficulties. Personal problems can affect your health and well-being as well as your job performance. For more information, visit das.ohio.gov/EAP.



#### SUICIDE PREVENTION:

You could save a life ... possibly your own If you are, or someone you know is,

contemplating or may be at risk of attempting suicide, there is hope. Call the National Suicide Prevention Lifeline, open 24/7, at 1-800-273-TALK or text Connect to 741741. If there is an emergency or you think you may harm yourself, please call 911 immediately.

#### The Lifeline and 988

A new three-digit dialing code: 988 has been designated to route callers to the National Suicide Prevention Lifeline. While some areas may be currently able to connect to the Lifeline by dialing 988, this dialing code will be available to everyone across the U.S beginning July 16, 2022.

For articles and resources about suicide prevention, visit LiveAndWorkWell.com and browse as a guest by entering the access code: 00832.

#### PRESCRIPTION DRUG

Included with your selected medical plan, OptumRx provides prescription drug benefits for enrolled State of Ohio employees and their dependents.

#### **Diabetes Management Program**

Members are eligible for free diabetic supplies and medication if they have had a hemoglobin A1C test within the past 12 months of being a member of the Ohio Med PPO or Ohio Med NN. Specific test values and results are not required, only that the member has had the test. Members enrolled in the Ohio Med HDHP are not eligible for free diabetic supplies.

#### **Specialty Drug Management Program**

Some specialized medications for serious medical conditions such as cancer, cystic fibrosis and rheumatoid arthritis must be obtained from Optum Specialty (the specialty pharmacy) and can only be filled for 30 days or less. Your order may be shipped to your home or workplace, if permitted. A program description and a list of medications are at das.ohio.gov/PrescriptionDrug, under "Specialty Drug Updates."

#### **Not All Drugs are Covered**

Some drugs are not covered at all, and some require the use of alternative medications before being approved. This is known as "step therapy." Examples include, but are not

limited to, medications used for heartburn, glaucoma, multiple sclerosis, diabetes, asthma, elevated triglycerides, migraines, osteoporosis, nasal allergies, sleep disturbances and high blood pressure. Additional medications requiring step therapy may be added at any time. If this occurs, members currently using the affected drugs will be notified in advance by mail.

A program description and a list of medications are at das.ohio.gov/PrescriptionDrug, under "Prescription Drug Updates."

#### **OptumRx Offers Price and Save, Tracking Tools**

All your pharmacy plan information is available at your fingertips 24/7 and can be accessed on the OptumRx private, secure website at *OptumRx.com*. You will need your pharmacy member ID number located on your OptumRx card to log in. The number begins with the letter "A." For questions, contact OptumRx at 866-854-8850. Easy access to the OptumRx website allows you to:

- Compare mail-order prices and prices at local pharmacies.
- · Find your lowest copay.
- Locate a pharmacy and get driving directions.
- Manage your mail-order prescriptions, including options to request a refill or track an order.
- · Learn more about your prescription drugs.

PRESCRIPTION COSTS						
	OHIO MED PPO AND OHIO MED NN COPAYMENT COSTS				OHIO MED HDHP COINSURANCE COSTS	
TYPE OF MEDICATION	30-DAY SUPPLY AT RETAIL COPAYMENT	30-DAY SUPPLY SPECIALTY COPAYMENT	90-DAY SUPPLY AT RETAIL COPAYMENT	90-DAY SUPPLY AT MAIL-ORDER COPAYMENT	ALLTYPES OF MEDICATION	
Generic	\$10	\$10	\$30	\$25	You pay 100% until the deductible is met, then 20% until the out-of-pocket limit is met.  Deductible amounts: \$2,000 single/\$4,000 family	
Preferred Brand-Name	\$40	\$40	\$120	\$100		
Non-Preferred Brand-Name, Generic Unavailable	\$75	\$75	\$225	\$187.50		
Non-Preferred Brand-Name, Generic Available	\$75 plus the difference between the cost of the brand-name and generic drug	\$75 plus the difference between the cost of the brand-name and generic drug	\$225 plus the difference between the cost of the brand-name and generic drug	\$187.50 plus the difference between the cost of the brand-name and generic drug		
Out-of-Pocket Maximum*	\$3,500 single/\$7,000 family				\$3,500 single/\$7,000 family	

The amount charged to the individual for generic, preferred brand and non-preferred brand medications will not be greater than the actual cost of the medication. Therefore, the amount charged may be less than the flat-dollar copay.

The maximum copay for oral oncology medications will be \$100 for a 30-day supply. For more details, visit das.ohio.gov/PrescriptionDrug.

\* Pharmacy copays do not apply toward the medical/behavioral health plan deductibles and the annual out-of-pocket maximum for the Ohio Med PPO and the Ohio Med NN.



# **EARN REWARDS FOR HITTING** THE GYM OR FITNESS FACILITY

Looking to cut costs at your gym? As part of your incentives, employees enrolled in the state's medical plan can also earn \$20 per month for expenses toward your gym and fitness facility fees. After going to your gym or fitness facility for at least eight visits in a month, you can get your reward by completing an attestation form via the Virgin Pulse Hub.

# Eligible fitness facilities:

- Local recreation centers
- YMCA/YWCA
- Boutique studios (yoga, Pilates, spin, etc.)
- Health club chains (Planet Fitness, Life Time, 24 Hour Fitness, Anytime Fitness and more)
- Local/private fitness centers
- Crossfit studios

#### WELLNESS - TAKE CHARGE | LIVE WELL

#### Employees can earn more than ever before for taking steps to improve their health

Living your healthiest life may involve maintaining your workout routine and eating a healthy diet, or it could involve making the decision to take the small, yet important steps on your journey toward making healthy living a part of your daily routine.

Being engaged in the Take Charge | Live Well program means you're more likely to stick to your program, build healthy habits, and experience the lifelong rewards of better health and well-being.

#### **Participation-Based Incentives**

Enrolled employees can earn up to \$900 for completing activities to improve your health.

Among the new incentives, you could earn \$50 per month for:

- Tracking healthy habits 20 days in a month.
- Completing a Whil program to help relieve stress.

#### **Outcome-Based Incentives** Enrolled employees earn an additional \$600 in outcome-based incentives by:

- Registering a blood glucose (standard value for fasting glucose is les than 26 or 5% reduction: \$200. (Spouses can earn \$100).
- Maintaining a body mass index (BMI) between 18.5 - 29.9, reducing your BMI or completing a reasonable alternative: \$200. (Spouses can earn \$100).

Spouses, including employees who are enrolled as a spouse, can continue to earn up to a total of \$550 in wellness incentives.

To get started, go to das.ohio.gov/Wellness. Click The Hub link to go to the Virgin Pulse Hub to access via a web portal or smart device. The Hub, hosted by Virgin Pulse, serves as the central point of contact for all benefit services.

#### **Virgin Pulse Tools and Resources**

Members receive helpful services such as phone coaching and wellness challenges to support you in your quest for better health. Through Virgin Pulse, Take Charge | Live Well offers the following tools and resources to help you be your healthy best. Available wellness resources include but are not limited to:

- Wellbeats (Virtual fitness app)
- **Nutrition Guide**
- Sleep Guide
- **Diabetes Prevention Program**
- Whil Mindfulness (Personal stress reliever)
- Journeys® Digital Coaching
- **Phone Coaching**
- Fitness and Other Challenges

Visit the Take Charge | Live Well webpage at: das.ohio.gov/Wellness.

# TAKE CARE OF YOUR OVERALL HEALTH WITH DENTAL, VISION AND SUPPLEMENTAL LIFE INSURANCE BENEFITS

#### FOR EXEMPT EMPLOYEES ONLY

Beyond the health care benefits offered through the state's medical plan, consider taking care of your overall health with dental and vision coverage. In addition, supplemental life insurance offers a cost-effective option and the peace of mind in knowing you're covered in the event of a tragedy.

#### **DENTAL**

The Delta Dental PPO plan, offered at no cost through Delta Dental of Ohio, provides exempt employees with access to two networks of dentists: the Delta Dental PPO network and the Delta Dental Premier network. Delta Dental pays the least for out-of-network dentists. Check with your dentist to determine whether he/she belongs to the Delta Dental PPO or Delta Dental Premier network.

Why dental insurance? Maintaining overall good health and well-being includes getting essential preventive care, which lowers your costs for other dental and oral health procedures. Having quality dental coverage leads to regular dental care, which is important to your general health. Smile confidently with good oral care.

Although you can go to any licensed dentist of your choice and receive benefits, you will generally pay less when you go to a dentist within the Delta Dental PPO or Delta Dental Premier network.

Dental coverage includes diagnostic and preventive services (such as cleanings and X-rays), basic restorative services (such as fillings), major restorative services (such as crowns and bridges) and orthodontia.

Visit the Dental webpage: das.ohio.gov/Dental.

#### **VISION**

Vision benefits provide much more than eye exams. Vision wellness, offered at no cost, includes correction needs, especially as you age, and can help to monitor your vision to be prepared when changes to your vision may occur. Taking care of your vision is also a part of your overall health. At times during an exam, a doctor can detect other health issues such as diabetes, high blood pressure, some cancers and more. With your vision benefit, the plan includes coverage for prescription eyeglasses and contacts, LASIK eye surgery and low vision aids.

Vision coverage is offered to exempt employees through EyeMed Vision Care. The EyeMed Insight network encompasses many providers. Employees and their family members who choose to receive services outside of the vision plan network may be subject to a reduction in benefits. Whether you need a vision exam, glasses or contacts, or other vision services, EyeMed's comprehensive vision plan has you covered.

In addition, the benefit plan also offers a discount for hearing care.

To learn more, visit the Vision webpage: das.ohio.gov/Vision.



#### SUPPLEMENTAL LIFE INSURANCE

Exempt employees are eligible to enroll in a supplemental life insurance program at their own cost. This benefit, administered by Securian Financial, is available upon hire (there is no waiting period). The minimum electable benefit is \$10,000. The maximum benefit available is up to eight times your annualized rate of pay, or \$600,000, whichever is less.

**During Open Enrollment:** 

- You must provide Evidence of Insurability if you request an amount of insurance over the nonmedical limit – the lesser of two times your annualized earnings or \$150,000.
- Coverage below the non-medical limit amount will be effective July 1, 2022.
- Coverage above the non-medical amount, which is subject to evidence of insurability (EOI), will be effective July 1, 2022, or the date EOI is approved by Securian Financial, whichever is later.

Visit the Life Insurance webpage at: das.ohio.gov/LifeInsurance.

#### UNION-REPRESENTED EMPLOYEES ONLY RECEIVE BENEFITS THROUGH UNION BENEFITS TRUST

#### **Union Benefits Trust**

The Union Benefits Trust (UBT) offers dental, vision, life insurance benefits and the legal service plan to union-represented state employees. UBT is the product of several years of work by the unions serving state employees. OCSEA, the largest union for Ohio's state employees, established UBT through collective bargaining in its 1992-1994 agreement with the state. The unions believed that they could administer benefits more effectively and efficiently for union-represented state employees, and UBT today is proof of that belief.

Union-represented employees should visit the Union Benefits Trust portal at: *BenefitsTrust.org*.

#### BENEFITS ENROLLMENT INSTRUCTIONS

#### MEDICAL, DENTAL AND VISION ENROLLMENT

You can enroll in coverage for medical, dental and/or vision, if eligible, online at myOhio.gov.

If you are a new employee who has not already received your OH|ID Workforce User ID in a letter or email, contact your agency human resources representative.

If you have not obtained your password for myOhio.gov or need your password reset, contact the OAKS Help Desk by calling toll-free, 800-409-1205, option 1, or email OAKS. HelpDesk@das.ohio.gov.

#### ONLINE ENROLLMENT

Login instructions for myOhio.gov:

- Go to myOhio.gov.
- Enter your OHIID Workforce User ID and password.
- Click the My Workspace tab in the top menu.
- Click the myBenefits link under Self Service Quick Access heading.
- Click the **Enrollment Opportunity** button and make the necessary changes or updates.

#### Benefits System Availability via myOhio.gov

MyOhio.gov is available 24/7 for benefits-related transactions.

Make and submit your selections through myOhio.gov by the end of the Open Enrollment period, within 31 days of your hire date or within 31 days of a change in status/ qualifying event. Make sure your online elections are correctly submitted. At the end of the process, you will have access to a confirmation letter that is stored in the system for future review.



#### SUPPLEMENTAL LIFE ENROLLMENT FOR **EXEMPT EMPLOYEES**

To enroll in supplemental life insurance for exempt employees, visit the Securian Financial website at LifeBenefits.com. The initial user ID is "OH" plus your OH|ID Workforce User ID. The initial password is your date of birth (MMDDYYYY) plus the last four digits of your Social Security number. You also may obtain a supplemental life enrollment form in the Supplemental Life Insurance section at das.ohio.gov/LifeInsurance.

#### SUPPLEMENTAL LIFE ENROLLMENT FOR **UNION-REPRESENTED EMPLOYEES**

To enroll in supplemental life for union-represented employees, review the instructions at BenefitsTrust.org.



#### **BENEFITS CONTACTS**

#### **ALL EMPLOYEES**

#### Medical

Anthem

844-891-8359

Nurse Line: 800-337-4770

EnrollmentAnthem.com/StateofOhio

Group Number: W59989

#### Medical Mutual of Ohio

800-822-1152

Nurse Line: 888-912-0636 StateofOhio.MedMutual.com Group Number: 228000

#### **Health Savings Account**

Optum Bank, a part of Optum Financial

844-449-4540

OptumBank.com/myOhioHSA

#### **Telehealth**

LiveHealth Online

888-548-3432

LiveHealthOnline.com

#### **Prescription Drug**

**OptumRx** 

866-854-8850 OptumRx.com

Rx Group Number: STOH

#### Behavioral Health and Substance Use

**Optum Behavioral Solutions** 

800-852-1091

LiveAndWorkWell.com Group Number: 1507

Website Access Code: 00832

#### Ohio Employee Assistance Program

800-221-6327 ohio.gov/EAP

#### Take Charge | Live Well

Virgin Pulse

833-977-2074

Join.VirginPulse.com/StateofOhio

## Flexible Spending Accounts and Commuter Benefits

ConnectYourCare, a part of Optum Financial

855-428-0446

ConnectYourCare.com/StateofOhio Ohio@ConnectYourCare.com

#### **EXEMPT EMPLOYEES ONLY**

#### Dental

**Delta Dental of Ohio** 

800-524-0149

DeltaDentalOH.com

Delta Dental PPO

Group Number: 9273-0001

#### Vision

**EyeMed Vision Care** 

888-838-4033

EyeMed.com

Group Number: 1016475

#### Life Insurance

Basic Life Insurance and Supplemental Life Insurance

Securian Financial, a policy underwritten by Minnesota Life

1-866-416-8832

LifeBenefits.com Group Number: 34301

Initial logon credentials for life insurance: The initial user ID is "OH" plus your OH|ID Workforce User ID. The initial password is your date of birth (MMDDYYYY) plus the last four digits of your Social Security number.

# UNION-REPRESENTED EMPLOYEES ONLY

#### **Union Benefits Trust**

614-508-2255

800-228-5088

CustomerService@BenefitsTrust.org BenefitsTrust.org

The websites of the Union Benefits Trust (UBT) vendors listed below can be accessed through the UBT website.

WCDSitt

#### **Dental**

Delta Dental of Ohio

877-334-5008

Group Number: 1009

#### Vision

**EyeMed Vision Care** 

866-723-0514

Group Number: 9674813

#### Vision Service Plan (VSP)

800-877-7195

Group Number: 12022914

#### Life Insurance

**Prudential Life Insurance** 

844-533-4UBT (4828) Group Number: LG-01049

#### **Legal Services**

**Hyatt Legal Services** 

800-821-6400

Group Number: 4900010

#### **ALL EMPLOYEES**

# Ohio Department of Administrative Services

# DAS Employee Benefits Management Team

614-466-8857 (option 2) or 800-409-1205 (option 2)

das.ohio.gov/Benefits myBenefits@das.ohio.gov

#### TIP

When placing a call, please ensure you have the documentation you might need during the call:

- Group Number
- OH/ID Workforce User ID
- Explanation of Benefits if call is regarding a claim.

TTY phone numbers will be available in the online version of the MyBenefits Guide.



Use your smart phone, tablet or webcam to visit with a board-certified doctor, licensed therapist or board-certified psychiatrist

Save time and money
Download the free LiveHealth Online
app or visit LiveHealthOnline.com

The State of Ohio contracts with LIveHealth Online to provide telehealth services for employees and dependents enrolled in the State of Ohio medical plan. Register with LiveHealth Online so you're ready when you want to use it. Online visits available 24/7; therapy appointments typically available within four days or less.



Ohio Department of Administrative Services
State Human Resources Division
30 E. Broad St., 40th Floor
Columbus, OH 43215

